

CASE STUDY

GESS bolsters data protection practices with 9ine.



About German European School Singapore

The German European School Singapore (GESS) stands as a beacon of educational excellence in Singapore. Founded on principles of respect, openness, and diversity, GESS is dedicated to providing students with a holistic learning experience rooted in German and European cultures. With a mission to empower students to positively shape the future, GESS emphasises the importance of instilling core values and fostering a vibrant school community.



Situation

Mike Kewelar, the Director of Technology at GESS, recognized the critical need to strengthen the school's data protection and privacy measures. In an increasingly complex regulatory landscape, understanding the implications of data protection was paramount. However, GESS

faced challenges in adapting to changes in people management and ensuring consistent adherence to new procedures among staff.

Solution

To address these challenges, GESS turned to 9ine, a trusted partner renowned for its

expertise in data privacy compliance. Leveraging 9ine's specialised services, GESS embarked on a comprehensive journey to enhance its compliance program.

The first step involved a thorough assessment of the school's existing data protection practices and processes. Through the implementation of 9ine's Data Protection Office Essentials, Systems & Security Essentials, and Cyber Vulnerability Assessments, GESS established robust frameworks and protocols to safeguard sensitive information. These measures enabled GESS to identify vulnerabilities, mitigate risks, and fortify its defences against potential cyber threats.

Furthermore, tailored training sessions provided GESS staff with a deep understanding of data privacy regulations, including the General Data Protection Regulation (GDPR) and the Personal Data Protection Act (PDPA) in Singapore. By equipping staff with the knowledge and tools needed to navigate complex legal requirements, GESS fostered a culture of awareness and accountability surrounding data privacy.

Results

The collaboration with 9ine yielded tangible results for GESS across multiple fronts. By adopting structured processes and leveraging expert guidance, GESS significantly enhanced its compliance program, ensuring alignment with global data privacy standards. The implementation of efficient documentation systems and workflows streamlined compliance efforts, enabling GESS to maintain meticulous records of data processing activities and facilitate regulatory audits.

Moreover, the comprehensive training provided by 9ine empowered GESS staff to

confidently navigate the intricacies of data privacy regulations. Armed with a deeper understanding of their roles and responsibilities, staff members became proactive champions of data privacy within the school community.

As a result of these initiatives, GESS experienced a marked improvement in its data protection posture and resilience against potential data breaches. The proactive measures implemented in collaboration with 9ine instilled confidence among stakeholders and reinforced the school's commitment to safeguarding sensitive information.

The partnership between GESS and 9ine exemplifies the importance of proactive data protection measures in educational institutions. By prioritising compliance and leveraging expert support, GESS has strengthened its data privacy framework, ensuring the security and confidentiality of sensitive information.

As GESS continues its compliance journey, the ongoing partnership with 9ine will play a crucial role in navigating future challenges and maintaining regulatory compliance. Through collaboration, education, and continuous improvement, GESS remains steadfast in its commitment to upholding the highest standards of data privacy and protection.

www.gess.edu.sg/en
www.9ine.com